

Cogan Primary School Ysgol Gynradd Cogan



Intimate Care Policy (Including Toileting)

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Intimate Care Policy

Rationale

To ensure all children exercise the right to have their personal care needs met in a way which promotes dignity, privacy and respect.

Our intimate care policy has been developed to safeguard children and staff.

Definitions

Intimate care may be defined as an activity that is required to meet the personal needs of an individual child on a regular basis or during a one-off incident. Such activities can include:

- Feeding (including tube feeding)
- Oral care
- Washing
- Dressing and undressing
- Toileting
- Applying suncream
- First aid and medical assistance
- Supervision of child involved in intimate self-care
- Manual handling

Aims

- To safeguard the rights and well being of children and young people with regard to dignity, privacy, choice and safety
- To ensure that children and young people are treated consistently and appropriately

Objectives

- To provide appropriate facilities and equipment for pupils' care
- To ensure all staff providing intimate care have suitable training, supervision and guidance to ensure good practice
- To ensure that consideration is given to ethnicity, culture, belief and religion relating to intimate care

Responsibilities

All staff working with children have an enhanced Criminal Records Bureau check.

All staff are advised to have Hepatitis B injections.

Pupils with disabilities can be extremely vulnerable. All staff involved with their intimate care need to be sensitive to the pupil's needs and also aware that some care tasks or treatments could be open to possible misinterpretation.

If during the intimate care of a pupil the child is accidentally hurt, or misunderstands or misinterprets something, or has a very emotional reaction without apparent cause; report any such incident as soon as possible to another person working with you and to the head teacher.

If a member of staff providing intimate care observes any unusual markings, discolouration or swelling they should report it immediately to the designated member of staff for child protection.

Staff who are concerned about any behaviours between staff and children should share their concerns with the designated member of staff for child protection.

Parents are also encouraged to report any injuries or soreness.

Procedures/practice Curriculum

Personal, Social and Healthcare education is part of the school curriculum and toilets, bathrooms and bedrooms where students get changed, should be recognised as valid learning environments.

Dignity, Respect and Privacy

Treat every pupil with dignity, respect and ensure privacy appropriate to the pupil's age and situation.

Please be conscious of the language used around personal care. It is 'personal care' NOT 'toileting' refer to 'pads' NOT 'nappies'. Please use appropriate terms for body parts

Privacy is an important issue. At times intimate care is carried out by one staff member alone with one pupil. This practice is accepted unless the task requires two people. Having people working alone does increase the risk of abuse; however, this is balanced by the loss of privacy and lack of trust implied if two people have to be present, as well as the practical difficulties of releasing two members of staff.

Suitable places in school identified as appropriate for intimate care will be used in all circumstances.

Male and female pupils must not use changing areas simultaneously. There may be an element of discretion in the Early Years and Lower Primary. Pupils must never share a toilet cubicle.

Cubicle doors should be closed whenever it is safe to do so, as should the door to the toileting area.

Staff must be aware that they are being monitored when carrying out intimate care of pupils. The physical conditions within the toilet area will make monitoring more discreet, for example, cubicle doors may be shoulder height so that adults can, if necessary, peer over the top whilst maintaining privacy for pupils. Staff should feel less vulnerable knowing that adults could enter the toilet area to observe at any time. Another alternative will be for staff to keep a record of intimate care that has been undertaken. Staff should inform a colleague before and after undertaking intimate care.

It is appropriate that female pupils are changed by female staff and that male staff do not come within close proximity of a female pupil in a state of undress, unless in exceptional circumstances. Should this happen it must be logged and brought to the attention of the head teacher.

Hygiene and prevention of cross infection

All appropriate facilities, equipment, adaptations and guidelines will be provided.

All appropriate items are supplied for personal care (aprons, gloves, bin liners, bins, wipes and continence pads as appropriate). It is responsibility of the staff member to use these in order to maintain good hygiene practices and reduce the risk of infection.

Involve the pupil as far as possible in their own intimate care

Try to avoid doing things for the pupil that he/she can do alone and if a pupil is able to help, ensure that they are able to do so. If a pupil is fully dependent on you, talk with them about what you are doing and give them choices where possible.

Be responsive to a pupils' reactions

Where possible check your practice by asking the pupil, particularly if you have not previously cared for them. If a pupil expresses dislike of a certain person carrying out their intimate care, try and find out why and as far as possible respect their personal preferences.

Make sure practice in intimate care is as consistent as possible

Teachers have responsibility for ensuring that staff have a consistent approach and this is achieved through regular monitoring and evaluation of the intimate care plan. It is important that approaches aren't markedly different between different staff. Where possible there will be one named member of staff who is the lead for each child.

Never do something unless you know how to do it

If you are not certain how to do something, ASK. If you need to be shown more than once, ask again. Intimate care such as administering rectal diazepam must only be carried out by staff who have been formally trained and must be witnessed. If handling or lifting is required, staff should receive the appropriate training and a risk assessment will be carried out.

Encourage the pupil to have a positive image of their own body

Confident, assertive pupils who feel their body belongs to them are less vulnerable to sexual abuse. As well as basics like privacy, the approach you take to a child's intimate care can convey lots of messages to them about what their body is worth. Your attitude to the pupils' intimate care is important. Their experience of intimate care should be relaxed and stress free.

7. Parental Involvement

Intimate care arrangements will be discussed with parents/carers and recorded on a child's care plan.

8. Review and Evaluation

This policy will be reviewed and monitored as appropriate.



Policy – Intimate Care (Including Toileting)

This is to confirm that the Governing Body of

Cogan Primary School
Ysgol Gynradd Cogan

has accepted the attached policy at the Governing Body meeting held on

February 2026

Signed: K John

Chair of Governing Body

Date: 04/02/26